# FootfallCam Solution Software Installation Form

Please note that all fields marked with an **asterisk (\*)** are required. The completed form can be submitted to sales@footfallcam.com

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| --- | --- | --- | --- |
| Contact Details | | | |
| **User’s Information \*** | **Company Name** |  | |
| **Email Address** |  | |
| **Is existing user of portal?** | Yes | No |
| If yes, please provide existing username:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |
| **Partner’s Information**  (ONLY applicable if the end user is associated to a reseller.) | **Company Name** |  | |
| **Email Address** |  | |
| **Reseller Portal Username** |  | |

## Servers Configuration

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| --- | --- | --- |
| Server Architecture | | |
| **Hosting Platform \***  **(Self-managed, Google Cloud, AWS, Azure, etc.)** | On-premise / Local Server | Cloud / 3rd Party Provider |
|  | Please state the platform used (AWS, Azure, etc.):  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **Expected FootfallCam™ Device Count \*** |  | |

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| --- | --- | --- |
|  | Note |  |
|  | 1 Please refer to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-26-hosting-solution-on-on-premise-server#26-2-2-system-requirements> for the system requirements to deploy both Primary and Secondary Server.  There are plenty of ways to self-host FootfallCam Solutions, which you can learn more in <https://www.footfallcam.com/people-counting/knowledge-base/appendix-a-self-hosting-server-deployment-examples>.  2 To understand the network requirements that allows FootfallCam™ Solution to be fully operational, kindly go to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-26-hosting-solution-on-on-premise-server#26-2-3-networking-requirements> to learn more. |  |

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| Primary Server Configuration | | | | |  |
| **Server Type \*** | Physical Machine / Cloud Instance | | | Virtual Machine (On-premise / Local Server) | |
| **Server Specification** | **CPU** \* (Model / Core count / Clock speed) | |  | | |
| **System Memory (GB) \*** | |  | | |
| **Storage(s) \***  (With Drive Letter(s) indicated) | |  | | |
| **Operating System \*** (Version / Edition) | | Windows Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **SQL Server \*** (Version / Edition) | | SQL Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **Network Type \*** | | Public Network (With Public IP ready)  Private Network | | |
| **IP Address (IPv4) \*** | |  | | |
| **Remote Access Details \*** | Remote Desktop Connection  TeamViewer  Anydesk  Other, please pecify:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | |
| **Detailed Access Instruction 3**  (Host Address, Username, Password, VPN Connection, Token Access, etc.) |  | | | |
| Secondary Server Configuration | | | | | |
| **Server Type \*** | Physical Machine / Cloud Instance | | Virtual Machine  (On-Premise / Local Server) | | Nested Virtual Machine  (Hosted within Primary Server) |
| **Server Specification** | **CPU** \* (Model / Core count / Clock speed) | |  | | |
| **System Memory (GB) \*** | |  | | |
| **Storage(s) \***  (With Drive Letter(s) indicated) | |  | | |
| **Operating System \*** (Version / Edition) | | Ubuntu Server \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **Network Type \*** | | Public Network (With Public IP ready)  Private Network | | |
| **IP Address (IPv4) \***  (Private / Edition) | |  | | |

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|  | Note |  |
|  | 3 You may choose to provide the detailed access instruction by emailing us at [support@footfallcam.com](mailto:support@footfallcam.com). Please leave a note in the field to indicate that you’ll send the access instruction via email.  Secondary server must be accessible by primary server, and must be accessible by FootfallCam Devices in either private or public network, whichever applies. |  |

## Email Service Configuration

Email Service Configuration is available if end user considered to use preferred email service to send emails.   
(For example: Send Reports, Notifications, etc.)

|  |  |  |
| --- | --- | --- |
| Email Server Credentials (Optional) 5 | | |
| **SMTP Server Address** |  | |
| **SMTP Port Number** |  | |
| **SMTP Authentication** | Yes | No |
| **SMTP Username** |  | |
| **SMTP Password** |  | |
| **SMTP Sender**  **Display Name / Email Address** |  | |
| **SMTP use SSL** | Yes | No |

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|  | Note |  |
|  | 5 If Email Server Credentials NOT provided, user MUST always fulfil the network requirements, detailed in <https://www.footfallcam.com/people-counting/knowledge-base/chapter-26-hosting-solution-on-on-premise-server#26-2-3-networking-requirements>. |  |