

Company System Dashboard

- System Management
- Data Management
- Operation
- Helpdesk

Company System Dashboard

Company Name: Meta Account Type: Retail Start of Financial Week: 01/04/2022(Monday)

Live

System Management

Devices Availability TARGET 95%

95%

Total Allocated Devices	576
Total Offline	6
Offline Devices Pending Initial Diagnostic	2

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System Status TARGET 99%

100%

Server uptime in last 30 days

- Scheduled Report Sent 10/25
- Sales Import Last Updated Time 17 Nov 2022 09:02:23
- Auto Export Last Updated Time 15 Nov 2022 03:01:00
- Last Backup 17 Nov 2022 09:00:00

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Security TARGET 9.9

9.2

Total Threats Discovered	126(+6%)
Device Security Strength	90%
Server Security Strength	85%
Device in Low Patch Version	56

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Data Management

Data Readiness TARGET 95%

95%

Total Unverified Devices	20
Devices with Accuracy Concern Raised	6
Devices with Tuning Roadblock	3
Devices not ready to use	3

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Integration

5

Incident to resolve

Import Job Alert	5
Export Job Alert	0
Aggregation	100%

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Data Management

22

Outstanding Task

Site with Data before Tuned Date	2
Operating Hour Optimisation	80

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Operation

Device Allocation

98%

Used

Purchased	300
New Unused Device	20
Certified Dead	5
Devices with Warranty Expired	20

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RMA

5

Pending FootfallCam Approval	1
Pending Customer Send Back	3
Pending FootfallCam Replacement	1

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User Management

7

New request

Mailing List	5/10
Inactive User	20
Login % in Last 30 Days	95%

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Action Logs and Alerts

- 2023-Jan-01 11:59
Device_123 has been offline for the last 8 hours.
- 2023-Jan-01 11:52
Zone_345 has been added to the 2nd Floor.
- 2023-Jan-01 11:43
Device_789: Abnormal data trend is detected between 14:00-16:00 today.
- 2023-Jan-01 11:05
Ticket_XYZ has been resolved by Engineer_999, data has been patched.
- 2023-Jan-01 10:40
New floorplan has been uploaded for Shopping Mall_A.
- 2023-Jan-01 10:25
Ticket_ABC has been raised to first line support - waiting for response.
- 2023-Jan-01 09:47
Device_000 has been reallocated to Site_ZZZ.