

FOOTFALLCAM- FFC MY- QUEUE MANAGEMENT REPORT

Report Period: 01/01/2020 - 07/01/2020

Avg. Queue Time

01:30

GOAL **01:00**

Avg. Serving Time

00:49

GOAL **01:00**

Avg. Pickup Time

00:33

GOAL **01:00**

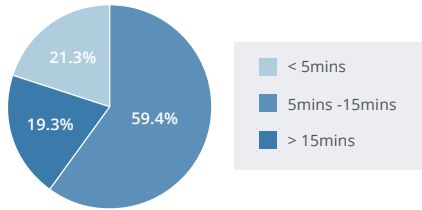
Avg. Daily Customer Served

594

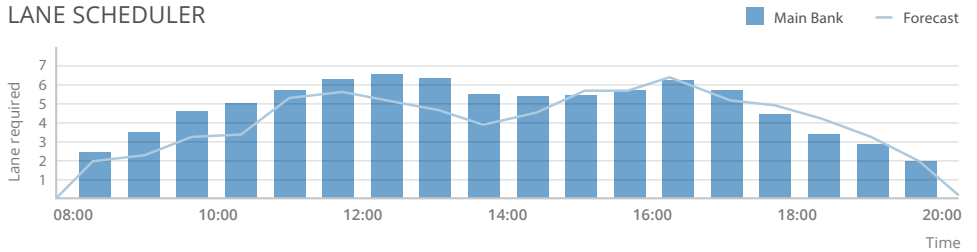
GOAL **500**

QUEUE MANAGEMENT ANALYSIS

BREAKDOWN OF WAITING TIME



LANE SCHEDULER



HOURLY CUSTOMER SERVED

0 200

	01/01/2020	02/01/2020	03/01/2020	04/01/2020	05/01/2020	06/01/2020	07/01/2020
11:00	8	7	8	5	9	3	2
12:00	13	15	11	5	5	7	5
13:00	3	12	9	4	13	9	3
14:00	5	17	14	9	54	4	7
15:00	15	9	30	15	92	37	12
16:00	50	14	56	24	140	86	8
17:00	167	11	120	46	163	152	57
18:00	56	9	13	135	8	170	78
19:00	14	8	9	180	8	7	15
20:00	33	10	10	9	10	6	9
21:00	26	3	0	7	15	10	5

HOURLY AVERAGE QUEUE DURATION

00:00 02:00

	01/01/2020	02/01/2020	03/01/2020	04/01/2020	05/01/2020	06/01/2020	07/01/2020
11:00	00:09	00:06	00:18	00:07	00:19	00:15	00:09
12:00	00:15	00:10	00:21	00:11	00:15	00:13	00:07
13:00	00:19	00:36	00:07	00:13	00:15	00:21	00:10
14:00	00:30	00:49	00:36	00:20	00:57	00:13	00:18
15:00	00:50	00:25	01:10	00:19	01:22	00:46	00:27
16:00	01:15	00:09	01:34	00:35	01:37	01:19	00:26
17:00	01:40	00:05	01:55	00:58	01:46	01:30	01:03
18:00	00:23	00:17	00:13	01:42	00:12	01:53	01:24
19:00	00:16	00:21	00:11	02:00	00:23	00:26	00:15
20:00	00:09	00:26	00:25	00:17	00:09	00:14	00:26
21:00	00:10	00:09	00:04	00:10	00:13	00:11	00:20