FootfallCam

Dashboard   Reports   Analytics   Apps   System   Support   Settings   ACME ⌄

Company System Dashboard

Company Name: **Meta**   Account Type: **Retail**   Start of Financial Week: **01/04/2022(Monday)** ✎   ● Live

Company System Dashboard
System Management
Data Management
Operation
Helpdesk

System Management 📊

Devices Availability   TARGET **95%**

95%

Total Allocated Devices	576
Total Offline	6
Offline Devices Pending Initial Diagnostic	2

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System Status   TARGET **99%**

100% Server uptime in last 30 days

● Scheduled Report Sent   10/25
● Sales Import Last Updated Time   17 Nov 2022 09:02:23
● Auto Export Last Updated Time   15 Nov 2022 03:01:00
● Last Backup   17 Nov 2022 09:00:00

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Security   TARGET **9.9**

9.2

Total Threats Discovered	126(+6%)
Device Security Strength	90%
Server Security Strength	85%
Device in Low Patch Version	56

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Data Management 📊

Data Readiness   TARGET **95%**

95%

Total Unverified Devices	20
Devices with Accuracy Concern Raised	6
Devices with Tuning Roadblock	3
Devices not ready to use	3

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Integration

5 Incident to resolve

Import Job Alert	5
Export Job Alert	0
Aggregation	100%

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Data Management

22 Outstanding Task

| Site with Data before Tuned Date | 2 |
| Operating Hour Optimisation | 80 |

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Operation 📊

Device Allocation

98% Used

Purchased	300
New Unused Device	20
Certified Dead	5
Devices with Warranty Expired	20

More ›

RMA

5

Pending FootfallCam Approval	1
Pending Customer Send Back	3
Pending FootfallCam Replacement	1

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User Management

7 New request

Mailing List	5/10
Inactive User	20
Login % in Last 30 Days	95%

More ›

Action Logs and Alerts

● 2023-Jan-01 11:59
Device_123 has been offline for the last 8 hours.

● 2023-Jan-01 11:52
Device_111 has been added to the Site_YYY.

● 2023-Jan-01 11:43
Device_789: Abnormal data trend is detected between 14:00-16:00 today.

● 2023-Jan-01 11:05
Ticket_XYZ has been resolved by Engineer_999, data has been patched.

● 2023-Jan-01 10:40
New floorplan has been uploaded for Site_A.

● 2023-Jan-01 10:25
Ticket_ABC has been raised to first line support - waiting for response.

● 2023-Jan-01 09:47
Device_000 has been reallocated to Site_ZZZ.

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