

Hardware

Item	Quantity	Bronze Reseller	Silver Reseller	Gold Reseller
		New Reseller who started to sell FootfallCam product	Reseller who make certain commitment on marketing effort	Reseller who achieved good sales performance in last 12 months
<i>FootfallCam 3D Plus™</i> (FC – F3D01)	1-10			
	11-100			
	101-500			
	501-1000			
	More than 1000			

Contact Us for Detailed Pricing

Notes:

- All hardware comes with 12-months manufacture warranty and can be extended up to 60-months.
- Warranty start with the date of installation.
- Lead time to prepare units are between 2-7 days depending on quantity
- Delivery charges is free for first unit and bulk purchase (12 units & above) in single invoice only
- Delivery would take approximately 7-14 days
- Any Sales Tax incurred to the unit will be on Distributor's responsibility
- Please contact us at sales@footfallcam.com to request for a quotation
- Read more on our hardware datasheet [here](#)

Software

Product Code	Item	FootfallCam Cloud	Customer own server
FC – FSV08	Software Licensing (Lifetime) <ul style="list-style-type: none"> - Support up to 5000 counters license - FootfallCam Analytics Manager web-based portal - Analytics and report set - Unlimited user access - Health check monitoring and alert - API integration - Multi-language - Email scheduler - Mobile view compatible - Free software and versioning upgrade 	FREE	<u>Contact Us for Detailed Pricing</u>

Notes:

- No other hidden cost/ monthly subscription for software
- If the customer would like to install own corporate server, read more about our [minimum server requirement](#)
- Read more on our software datasheet [here](#)

Service Pack

Product Code	Item	Price
FC – FSV11	<p><i>Floor Plan Design</i></p> <ul style="list-style-type: none"> - Mapping camera positioning in store entrances - Determine the number of cameras will be used - Determine if any installation accessories such as wall brackets will be needed - Provide better estimation of cabling works involved 	
FC – FSV10	<p><i>Installation support</i></p> <ul style="list-style-type: none"> - Installation planning and arrangement - 24 hours installation support via Footfallcam Installation app/ any communication platform - Ensure all counters successfully installed and connected 	
FC – FSV01	<p><i>Accuracy Configuration</i></p> <ul style="list-style-type: none"> - Free first-time accuracy configuration for every counter based on its unique environment - Remote calibration of the counter to achieve accuracy above 95%. - When installed in a standard retail environment and positioning, its accuracy can achieve above 98% - 3x video recording (30 minutes each) will be done and our verification specialist will count manually using the videos shown and cross check its accuracy with the system count - Accuracy report as a valid proof 	<p>Contact Us for Detailed Pricing</p>
FC – FSV09	<p><i>Back up set up and data security</i></p> <ul style="list-style-type: none"> - Routine data and setting backup (Daily, weekly) 	
FC – FSV04	<p><i>Server Software Configuration/ Technical support</i></p> <ul style="list-style-type: none"> - Server set up, centralised counter management in different stores - Integration request support - any technical question supports 	

Add-Ons (Optional)

Product Code	Item	Factory Price
FC – FSV06	<p><i>Support Contract (per counter) I</i></p> <ul style="list-style-type: none"> - Includes 1st Line and 2nd Line support - This level of support aims to resolve most issues and may involve rebooting equipment, diagnosis and troubleshooting - Support may require cooperation from a member of staff at the store to reboot equipment and help with preliminary diagnosis - Support will be provided over the phone and remote connect into the camera - Feedbacks in Issue tracker will be resolved within the stated SLA - Software/code customization of data extraction as per customer's requirement - Includes 30 hours of customization work - Additional hour will be at the rate of 50 USD per hour - Ensure fully operational system with uptime of 99.95% 	<p>Contact Us for Detailed Pricing</p>
FC – FSV07	<p><i>Extended Warranty (per counter)</i></p> <ul style="list-style-type: none"> - First year FREE manufacture warranty - Optional Extend up to 5 years - 1 on 1 replacement within warranty period 	